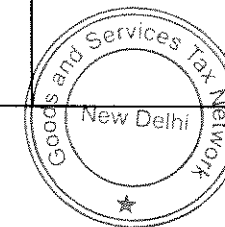
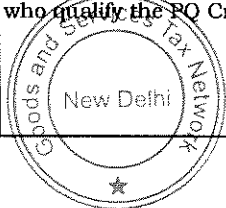


**RFP for Engagement of Software/Product Development Agencies  
Annexure E – Request for Clarification Format**

S. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	GSTN's Reply
<b>1. Company Name: A</b>				
1	SECTION – II GENERAL CONDITIONS OF CONTRACT / Page #10	14. The contract with empaneled firm shall be applicable initially for a period of 2 years (two years) from date of signing of contract which may be extended by 1 year (one year). After every year of the contract the man month rate for all categories shall be increased by 5%.	1. As per the current scenario, yearly 5% increment is not feasible. We therefore request you to make it 10% every year and amend this clause as per our below suggestion.  <i>14. The contract with empaneled firm shall be applicable initially for a period of 2 years (two years) from date of signing of contract which may be extended by 1 year (one year). After every year of the contract the man month rate for all categories shall be increased by 10%.</i>	After every year of the contract the man month rate for all categories shall be increased by 8%. Kindly refer Corrigendum 1.
2	SECTION – II GENERAL CONDITIONS OF CONTRACT / Page #11	20. At times empaneled agencies shall be asked to deploy resources on partial monthly basis also with minimum of 25% man month as billing. However, this is applicable only for very senior resources/ Technology specific resources under the categories of Principal Architect, Product Manager, Back End Architect, Front End Architect and Security Architect. However, the association of these resources should be longer like minimum of two years.	1. For offsite (vendor's office deployment) deployment this is feasible, but for onsite resources where we provide dedicated resources to you, it will be difficult for the vendor to manage partial deployment (i.e. non continuous). We therefore request you to make clause that even if it is a partial deployment (minimum 25%) it should be continuous deployment without any break in each month. Kindly consider.	On site / Offsite requirement of the man-power will be specified based on the project.
3	SECTION – II GENERAL CONDITIONS OF CONTRACT / Page #11	25. All shortlisted firms and resources being deployed shall sign a Non-Declaration Agreement (NDA) with GSTN and shall adhere to the Information Security (IS) Policies of GSTN.	1. Approximate how many firms will be shortlisted as empaneled agency with GSTN?	NO capping
4	SECTION – II GENERAL CONDITIONS OF CONTRACT / Page #12	28. GSTN may enhance scope of the work during execution of a project, if required, based on mutual agreement. However, this enhancement will be limited to a maximum of 25% in terms of cost of the original work order.	1. It will be difficult for any vendor to absorb 25% additional cost in the given fixed cost. We therefore request you to consider all such changes as Change Request and vendor should be paid extra as per the mutual agreed cost. Please consider.	The agency would be paid extra in case of enhancement in SOW. Milestones for the changes will be specified in the Change Requests (CR). However, attempt shall be made to keep the changes limited to within 25% of original WO/LOA.
5	2.2 Prequalification Criteria: / Page #16	b) Minimum period of being in existence. Should be providing innovative software products as well as development services in India for at least one year from the last date of RFP submission.	1. As projects awarded under this empanement are very crucial and PAN india level, we suggest below changes in this clause to get more experienced bidders.  <i>b) Minimum period of being in existence. Should be providing innovative software products as well as development services in India for at least <b>Ten Years from the last date of RFP submission.</b></i>  2. We also suggest you to add respective marking slab related with years of experience of bidder in Evaluation Criteria like  - >= 10 years – < 15 years : 10 marks - >= 15 years - < 20 years : 15 marks - >= 20 years: 20 marks	NO CHANGE

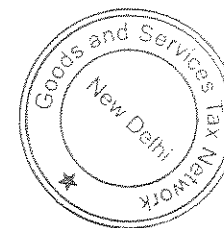


**RFP for Engagement of Software/Product Development Agencies  
Annexure E – Request for Clarification Format**

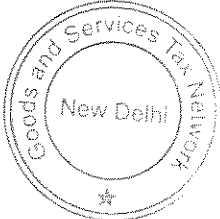
S. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	GSTN's Reply
6	2.2 Prequalification Criteria: / Page #16	d) Manpower availability The interested firm should have at least 10 full time Software Developers/ Software Engineers on its payroll for the past one year from last date of RFP submission.	1. As projects awarded under this empanment will be very crucial and PAN india level, we suggest below changes in this clause to get more success ratio. <b>d) Manpower availability</b> <b>The interested firm should have at least 100 full time Software Developers/ Software Engineers on its payroll for the past one year from last date of RFP submission.</b>  2. We also suggest you to add respective marking slab related to manpower availability in Evaluation Criteria like - >= 100 resources - < 150 resources : 10 marks - >= 150 resources - < 250 resources : 15 marks - >= 250 resources: 20 marks	NO CHANGE
7	2.2 Prequalification Criteria: / Page #16	Qualification Certification	1. In addition to the mentioned Prequalification Criteria, we suggest you to add below criteria also to get more qualified bidders. <b>e) Quality Certification</b> <b>The interest firm should have a valid ISO Certification / SEI CMMi Level as on date of submission of Bid.</b>  2. We also suggest you to add respective marking slab related with qualification certification in Evaluation Criteria like - ISO 9001:2015 - 2 Marks - CMMi Level 3 + ISO 9001:2015- 3 Marks - CMMi Level 5 + ISO 9001:2015- 5 marks	NO CHANGE
8	2.2 Prequalification Criteria: / Page #16	Turnover	1. In addition to mentioned Prequalification Criteria we suggest you to add below criteria also to get more qualitative and experienced bidders. <b>f) Turnover</b> <b>The interested firm shall have minimum average turnover of Rs.50 Crores for last three years (FY 15-16, FY 16-17, FY 17-18)</b>  2. We also suggest you to add respective marking slab related with turnover of bidder in Evaluation Criteria like - >= 50 Cr - < 75 Cr : 10 marks - >= 75 Cr - < 100 Cr : 15 marks - >= 100 Cr : 20 marks	NO CHANGE
9	2.3 Technical Evaluation: # Evaluation Criteria / Page #17	Agencies shall be shortlisted based on the relevance of citations. Shortlisted firms shall be asked to give a presentation to the evaluation committee and officers to be appointed by GSTN along with demonstration of the projects and its capabilities with regards to technical manpower.	1. Please let us know the date, time and location to give a presentation to the evaluation committee and GSTN officers.	Will be informed separately to the agencies who qualify the PO Criteria as per RFP  

**RFP for Engagement of Software/Product Development Agencies  
Annexure E – Request for Clarification Format**

S. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	GSTN's Reply
10	3.4 Post On-boarding: / Page #24	Responsibility: Concerned SDA Role: Leave Management: SDA resources shall follow the GSTN Holiday Calendar and no paid leaves shall be provided.	1. As per the industry standard, resources must be allowed one paid leave each month. We therefore request you to make below changes in this clause.  <b>Role: Leave Management: SDA resources shall follow the GSTN Holiday Calendar and ONE paid leave shall be provided.</b>	NO CHANGE
11	4. Special Terms and Conditions: / Page #27	g. Resources engaged under the empanelment from the empanelled agencies will be deployed at the GSTN office in Delhi. The resources may be required to travel to other partner locations in India as and when required for which GSTN would bear the cost for their travel and stay.	1. Kindly provide the list of partner locations, where the resources are required to travel during their deployment period.	It is already mentioned that GSTN would bear the cost for their travel and stay.
12	9. Payment Schedule: / Page #33	Total cost of project shall be as approved by GSTN and give in the Work Order to the SDA. This total cost shall be payable under two heads: A. 70% on T&M (Time & Material) basis. B. 30% on Deliverables.  A. T&M Payments: Payment shall be made on a monthly basis to the SDA based on the below criteria: • Monthly T&M Payment of the project to be calculated based on the below formula, Monthly Cost = 0.7*(Total cost of the project/Total approved months of the project)	1. As bidder has to make the payment to their resources on monthly basis, we request you to revise the payment terms as per below:  <b>A. 100% on T&amp;M (Time &amp; Material) basis.</b>  <b>A. T&amp;M Payments: Monthly T&amp;M Payment of the project to be calculated based on the below formula, Monthly Cost = Total cost of the project/Total approved months of the project</b>	NO CHANGE
13	9. Payment Schedule: / Page #33	A. T&M Payments: • The monthly T&M payment shall be subject to attendance and performance parameters.	2. SDA is responsible to complete the project in agreed time line and also imposed by penalty terms. In addition to these, implying of below clause will created double impact on the vendor, so we request you to remove this additional clause.  • The monthly T&M payment shall be subject to attendance and performance parameters.	NO CHANGE

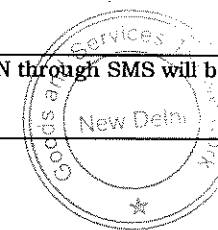


**RFP for Engagement of Software/Product Development Agencies  
Annexure E – Request for Clarification Format**

S. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	GSTN's Reply
14	10. Liquidated Damages: / Page #34	GSTN will deduct the liquidity damages from the 30% dues in case the SDA is not able to deliver the project/technical assignment within the agreed timelines. 1. Delay in Weeks: >3 & <= 4 Weeks % Liquidity Damages to be deducted: 2.5 % of the 30% dues per week Total Capping: Not to exceed 10% of the dues. 2. Delay in Weeks: >4 & <= 8 Weeks % Liquidity Damages to be deducted: 5% of the 30% dues per week Total Capping: Not to exceed 15% of the dues. 3. Delay in Weeks: >8 & <= 12 Weeks % Liquidity Damages to be deducted: 25% of the 30% dues 4. Delay in Weeks: Beyond 12 weeks % Liquidity Damages to be deducted: Remaining dues to be forfeited	1. We request you to revise the clause as per below to match with current industry standards. <b>1. Delay in Weeks: &gt; 3 &amp; &lt;= 4 Weeks</b> <b>% Liquidity Damages to be deducted: 0.5 % of the total project cost per week</b> <b>Total Capping: Not to exceed 10% of the dues.</b> <b>2. Delay in Weeks: &gt; 4 &amp; &lt;= 8 Weeks</b> <b>% Liquidity Damages to be deducted: 0.75 % of the total project cost per week</b> <b>Total Capping: Not to exceed 10% of the dues.</b> <b>3. Delay in Weeks: &gt; 8 &amp; &lt;= 12 Weeks</b> <b>% Liquidity Damages to be deducted: 1.0 % of the total project cost per week</b> <b>Total Capping: Not to exceed 10% of the dues.</b> <b>4. Delay in Weeks: Beyond 12 weeks</b> <b>% Liquidity Damages to be deducted: 1.25 % of the total project cost per week</b> <b>Total Capping: Not to exceed 10% of the dues.</b> 2. We also request you to add a below clause for liquidity damages as per current industry standards. <b>"Overall penalty will not exceed 10% of the total project cost."</b>	NO CHANGE
15	Annexure C – Project Design Proposal Evaluation Criteria / Page #37	Table 1 – Evaluation details 4. Past Performance -Delays (Negative marking based on Table 2 & 3 below)	1. Each project is unique and have different challenges in execution. Mapping of performane of one project execution with another one is not desirable, hence we request you to eliminate this criteria form the Project Evaluation Criteria. Please consider.	Please refer Corrigendum 1.
16	General	Technogy of current GST system	1. Please let us know the technology stack of current GST system.	Kindly refer Corrigendum 1.
<b>2. Company Name: B</b>				
17	SECTION – II GENERAL CONDITIONS OF CONTRACT / Page #09	GENERAL CONDITIONS OF CONTRACT	Can a GSP (GST Suvidha Provider) submit a proposal for this RFP. If yes, are there any terms & conditions?	Yes GSP's can participate in this RFP.
<b>3. Company Name: C</b>				
18	3. Payment Schedule, sub clause: B. Deliverable based Payments: / Page 32	For any delays in completion of the project/technical assignment beyond the agreed timelines, GSTN shall deduct the liquidity damages (LD) as per the provisions mentioned at clause 17 below.	We understand the referred clause 17 is clause 10, given on page no.33 as Liquidated Damages. Seems a typo error. Please confirm.	Kindly read as clause 10. Refer Corrigendum 1.
	Annexure C – Project Design Proposal Evaluation Criteria: sub clause 3. Cost & Timeline / 36	(Cost of Project will be determined by the number of resources multiplied by the time duration for Project. Project with least cost to be given full 30 marks and others on percentile basis in a descending order).(Cost of Project will be determined by the number of resources multiplied by the time duration for Project. Project with least cost to be given full 30 marks and others on percentile basis in a descending order).		No commercials are required from bidder as staff man month rates are already provided in Schedule of rates in Annexure B.  Kindly, refer Corrigendum 1.

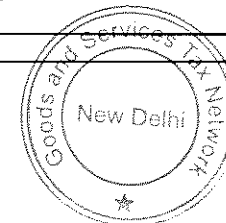
**RFP for Engagement of Software/ Product Development Agencies  
Annexure E – Request for Clarification Format**

S. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	GSTN's Reply
19	SECTION – II GENERAL CONDITIONS OF CONTRACT: sub clause 16 / 9	19. The total cost of the services to be provided under the respective assignment payable to the empaneled firm shall be derived on the basis of staff man month rates as provided in Schedule of rates in Annexure B, for all the personnel and the time period as per the Purchase Order (PO)/Work Order (WO)/ Letter of Award (LOA). Payment shall be made monthly on the Time and material basis. The biometric attendance will be done by GSTN (if applicable) for the manpower and it will form the basis of payments to be made to agency. Also working hours will be from 0930 hrs. till 1800 hrs from Monday to Friday. However, as and when necessary based on criticality, it is expected that the deployed resource will work extra hours including weekdays or weekend without any additional payment. The local holiday schedule of GSTN will be followed and no paid leaves will be provided.	Since there is no format given for commercials. Can we quote in our standard format and submit the same? Please confirm.	
20	SECTION – III PART-I (SCOPE OF WORK/SERVICES) / Page 17	Documents as mentioned at clause 2.2 & 2.3 above and Annexure A duly filled to be submitted along with proposal/bid	We understand that the proposal should cover all the documents mentioned in clause 2.2 & 2.3 and no other additional document is required to be a part of the same. Please confirm.	Documents as mentioned at clause 2.1, 2.2 & 2.3 and Annexure A are related to eligibility criteria. Bidder is requested to read the complete RFP document carefully before proposal submission.
<b>4. Company Name: D</b>				
21	Clause no 22, page 10	GSTN may ask SDAs to submit documentary proof regarding payments being made to resources and meeting of all statutory regulations in their employment.	What are the type of document proof need to be submitted. More details required.	Documents to be submitted :- Salary slips Or PF statement along with self authorized certificate from the HR Head of the bidder.
22	Clause no 25, page 10	All shortlisted firms and resources being deployed shall sign a Non-Declaration Agreement (NDA) with GSTN and shall adhere to the Information Security (IS) Policies of	What are the clause of the Non-Declaration Agreement (NDA)? Request to share the draft NDA.	NDA form shall be provided along with Empanelment letter.
23	SoW (C ), page 12	Estimated time of arrival (this can be further improved after we put in place a system by which the driver notifies completion of journey by sending SMS with e-way bill number or by using an App which has button for completion of journey showing availability of truck thereafter.	We understand that this will be an additional feature to an existing app. Since most of the user don't use smart phone it is expected that majority will perform SMS entry only. In case of SMS entry who is going to provide SMS gateway. It is expected that the API of SMS gate will be made available to the vendor. It is also expected that cost of SMS will be beared by GSTN	This query is dependant on a specific business requirement which will be amplified at the time of putting out the project.
24	SoW (C ), page 13	Mobile based App to check Registration certificate details.	How many mobile application development is expected from the vendor.	This is project dependant and shall be informed in due course.
25	SoW (C ), page 13	Fraud detection model using AI tools	Please provide few more details for this requirement.	This query is dependant on a specific business requirement which will be amplified at the time of putting out the project.
26	SoW (C ), page 13	Creation of invoice and its upload on IRN system for generating IRN including capability of creation through SMS as well.	We understand the generating IRN through SMS will be in English language only.	Kindly, treat this as deleted. Please refer Corrigendum 1.



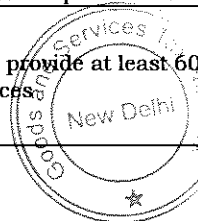
**RFP for Engagement of Software/Product Development Agencies  
Annexure E – Request for Clarification Format**

S. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	GSTN's Reply
27	SoW (C ), page 13	In order to make the returns process more user-friendly and simple to use, SAHAJ and SUGAM return forms can be made available over mobile app for the taxpayers.	The apps to be developed will be Hybrid, Native App or Web Apps in nature.	This query is dependant on a specific business requirement which will be amplified at the time of putting out the project.
28	SoW (C ), page 14	Automating the internal processes needs to be developed in order to minimize human intervention and delays.	More details required. What are the internal process ?	This query is dependant on a specific business requirement which will be amplified at the time of putting out the project.
29	SoW (C ), page 14	Usage of BI and other tools needs to be enabled to customize and enhance the reporting / MIS structure apart from doing fraud / risk analysis across GST system.	Is there any existing analytics tool in place. Please provide details how GSTN is currently performing BI activities.	This query is dependant on a specific business requirement which will be amplified at the time of putting out the project.
30	2.2 Prequalification Criteria:, page 15	The interested firm should have at least 10 full time Software Developers/ Software Engineers on its payroll for the past one year from last date of RFP submission.	We request you to modify the clause for number of Full time employee should be more than 50.	NO CHANGE
31	On Boarding SDA Resources:, page 22	GSTN Technology Team, as the case may be, shall arrange for Physical and logical/necessary access (e.g. KM Portal access, Firewall access, GSTN email ID etc.), IT hardware, IS clearances, email ID creation etc. for New joiners.	We understand GSTN will provide Laptop/PC to the selected candidate.	For Analytics & BI project, GSTN to provide hardware. For rest of the projects bidder to provide the required hardware (Laptop / Desktop etc.) to the resources. The developers working on projects need to be enabled with their own development and testing environment. GSTN will be provided access to the UAT environment of the development agency to validate the product / outcome.
32	Last date, time & place for submission of proposal, page 6	11th July, 2019 at 15:00 hrs.	We are requesting an extension of 3 weeks for the final submission of the proposal.	Please refer Corrigendum 1.
33	B. Deliverable based Payments:	30% of the monthly payments retained by GSTN shall be released to the SDA on successful completion and acceptance of project by GSTN within the stipulated timeline.	Please provide more clarity on deliverables.	Please refer to the Payment Schedule. The milestones will be defined with the business requirements of each project.
34	General		How many companies will be empaneled	No Capping
35	General		What is the process of awarding a work from the selected empaneled agency	Please refer Annexure C and Corrigendum 1.
36	GENERAL CONDITIONS OF CONTRACT- Pt 22	GSTN may ask SDAs to submit documentary proof regarding payments being made to resources and meeting of all statutory regulations in their employment	For certain resources we have a model where in resources are on third party payroll however they work with us and comply with our quality and delivery guidelines and we are also responsible for their performance to our client. Please confirm if these resources can be proposed & deployed for projects with GSTN as part of this empanelment.	No third party resources or contractual resources will be allowed to work on these projects. Please refer the RFP for more details.



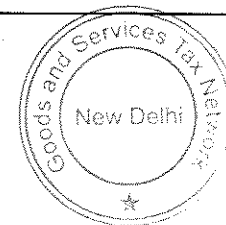
**RFP for Engagement of Software/Product Development Agencies  
Annexure E – Request for Clarification Format**

S. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	GSTN's Reply
<b>5. Company Name: E</b>				
37	III	Messaging platform between buyer and seller. Platform to enable buyer and seller exchange information on wrongly posted invoices or having incorrect data etc. In order to exchange invoices (outside GST System to enable seller and buyer exchange messages on faulty invoice, missing invoice etc.)	<ol style="list-style-type: none"> <li>1. What channels should be considered to send communications between buyer and seller (Ex: SMS, Email etc)</li> <li>2. What is the Template to be considered to send communications?</li> <li>3. What is the expected limit for communications to be sent (per day or month)</li> <li>4. What are the Integration systems to be connected with?</li> </ol>	This query is dependant on a specific business requirement which will be amplified at the time of putting out the project.
38		General	Should vendor bid to all the requirements mentioned or any specific bid w.r.t requirement	Empanelled agencies are free to show interest based on their technical expertise. Please refer the RFP for more details.
39	III	Mobile based app to check registration certificate details.	What kind of format, the input system is considered (Ex: DB etc) and what is the template format.	This query is dependant on a specific business requirement which will be amplified at the time of putting out the project.
40	III	Creation of invoice and its upload on IRN system for generating IRN including capability of creation through SMS as well.	<ol style="list-style-type: none"> <li>1. What is the daily limit?</li> <li>2. What is the template/format for sending SMS?</li> </ol>	Kindly, treat this as deleted. Please refer Corrigendum 1.
41	III	Chatbot for GST Home page	What is the expected number of users/transactions	This query is dependant on a specific business requirement which will be amplified at the time of putting out the project.
42	III	Analytics and Reporting or Business Intelligence	What are the total number of sources and what is the expected analytics.	This query is dependant on a specific business requirement which will be amplified at the time of putting out the project.
<b>6. Company Name: F</b>				
43	Section –II General Conditions of Contract page 9	14. After every year of the contract the man month rate for all categories shall be increased by 5%	We request Authority to please increase this from 5% to 7%	After every year of the contract the man month rate for all categories shall be increased by 8%. Kindly refer Corrigendum 1.
44	Section –II General Conditions of Contract page 10	26. Empanelled Agencies shall ensure that required resources shall be on-boarded with GSTN within 30days of receipt of WO/PO/LOA	We request GSTIN to please provide at least 45 to 60 days time to provide the resources from the receipt of WO/PO/LOA, because high end resources will take time to on –board due to notice period issue with their existing job role	Maximum extension of 21 days shall be provided from the 15th day of the receipt of the LOA / PO / WO. However, this extension is towards specific resource allocation only.
45	Annexure-C , page no 36	Team member evaluation-CVs based	Please confirm do we need to provide the CVs now at the time of bid submission of each and every resources details mentioned in this RFP or after empanelment	Post Empanelment
46	Special Terms and conditions page no 26	i. Agency is obliged to replace low performing resources. For such purposes GSTN shall given one month notice to respective agency	We request GSTIN to please provide at least 60 days notice period to replace the resources	Maximum extension of 21 days shall be provided from the 15th day of the receipt of the LOA / PO / WO. However, this extension is towards specific resource allocation only.



**RFP for Engagement of Software/Product Development Agencies  
Annexure E – Request for Clarification Format**

S. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	GSTN's Reply
47	Evaluation criteria page no 16	A. Agencies with resources who have experience in open sources stack like java , Nodejs, Android, Json, Kafka, Storm, Hbase, hive, Redis, Bid data analysis	We request GSTIN please confirm do we need to provide the projects where we have provided all these technologies or not ?	This is the indicative list of technologies that are in use for GST project.
48	Key Details page 6	11 <sup>th</sup> July 2019: Last date of submission	We request GSTIN to pleas provide at least 7 days extension to submit the Bid response from the last date of submission i.e 11 <sup>th</sup> July 2019	Refer Corrigendum 1
<b>7. Company Name: G</b>				
49	General conditions of contract – Point#19, Page 9	PO/WO/LOA	Will there be PO/WO for each software project? Or only one after an agency is empanelled?	Yes PO / WO /LOA shall be issued for each project along with project specific SOW / special conditions. MSA / Contract shall be signed with all the empaneled agencies.
50	General conditions of contract – Point#19, Page 9	Schedule of rates provided in Annexure B	These rates are provided from GSTN or SDA's need to submit their rates?	Rates are already mentioned in the RFP. Kindly Refer the Corrigendum 1.
51	Section 2.3 Technical Evaluation, Page 16	A maximum of 5-page write-up for 3 innovative projects	Each project should be 5 page or total?	This is indicative only and the 5 Pages should be able to describe all the projects.
52	Annexure B – Table Fin2-2, Page 35	Schedule of rates under cost category	What is this cost? Are these costs already defined and finalized by you? Or these are max rates under these categories?	Rates are already mentioned in the RFP. Kindly Refer the Corrigendum 1.
53	Annexure C – Past performance delays, Page 36	Calculation of penalty	In case SDA has completed more than one project, how would this penalty be calculated for the case of delays?	Please refer Corrigendum 1
<b>8. Company Name: H</b>				
54	2. Eligibility Criteria- 2.2 Prequalification Criteria: Page # 14	2.2 Prequalification Criteria	We, MothersonSumi Infotech & Designs ltd.a CMMi5 certified IT/ITES Global System Integrator , having PAN India presence and globally more than 41 countries . "Being an eligible bidder, we request you to Please consider the Certification of the Bidder to evaluate for their qualitative work. ISO 27001, CMMI Level 3 or above	NO CHANGE
55	2. Eligibility Criteria- 2.2 Prequalification Criteria: Page # 14	2.2 Prequalification Criteria	Being a Qualified existing GSP. Please clarify do we get some additional weightage for empanelment.	NO CHANGE
56	2. Eligibility Criteria- 2.2 Prequalification Criteria: Page # 14	2.2 Prequalification Criteria	We request you to clarify that how many agencies to plan to engage for this empanelment.	No Capping





**RFP for Engagement of Software/Product Development Agencies  
Annexure E – Request for Clarification Format**

S. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	GSTN's Reply
57	SECTION – II GENERAL CONDITIONS OF CONTRACT, Page # 9	Point # 11 Mere empanelment with GSTN does not guarantee allocation of work. GSTN shall have full rights to choose the best-fit firm among the empaneled agencies for a specific work based on the experience and expertise of the firms. GSTN may empanel more firms at its discretion or requirement in future	Please define the criteria to choose the "Best fit Firm"	Please refer the Eligibility Criteria and Project Design Proposal Evaluation Criteria mentioned in the RFP and Corrigendum 1.
58	2.3 Technical Evaluation Evaluation Criteria Page # 16	A. Previous experience in Software projects	We request you to please clarify on Global experience in regards to the executed projects.	Global Projects shall be considered only if developed in India.
59	Point # 9 Payment Schedule: Page # 32	A. 70% on T&M (Time & Material) basis. B.30% on Deliverables	We request you to please consider the payment schedule as below : A. 90% on T&M (Time & Material) basis. B. 10% on Deliverables	NO CHANGE
<b>9. Company Name: I</b>				
60	Section III, Part 1- Scope of Work / Services, Page no: 12	Connected ANX tool which looks for nay new invoice uplo	We understand that the connected ANX tool has been purchased by GSTN and software development agency have to integrate with it. Please confirm	This query is dependant on a specific business requirement which will be amplified at the time of putting out the project.
61	Section III, Part 1- Scope of Work / Services, Page no: 12	Creation of Platform for sharing of live data on Commercial	We understand that the API Webservice for the excising e-way bill system shall be given by GSTN. Please confirm	This query is dependant on a specific business requirement which will be amplified at the time of putting out the project.
62	Section III, Part 1- Scope of Work / Services, Page no: 12	Estimated time of arrival (this can be further improved aff	For sending SMS, an SMS gateway is required. We understand that GSTN shall procure the SMS gateway and software development agencies shall integrate with the same. Please confirm	This query is dependant on a specific business requirement which will be amplified at the time of putting out the project.
63	Section III, Part 1- Scope of Work / Services, Page no: 13	Chat client/messenger and system for GSTN internal employees	Kindly provide the information regarding total number of employees to use the app and also tentative number of users who shall interact among themselves on daily basis.	This query is dependant on a specific business requirement which will be amplified at the time of putting out the project.
64	Section: Annexure B - Schedule of Rates	TABLE FIN2-2: SCHEDULE OF RATES UNDER COST CA	Kindly clarify whether the software development agency can propose their own price against each category or the price mentioned under "TABLE FIN2-2: SCHEDULE OF RATES UNDER COST CATEGORY" are fixed.	No. The rates are as defined in the RFP.
65	Section: KEY DETAILS, Page no 6	Last date, time & place for submission of proposal: 11th July, 2019 at 15:00 hrs.	In order to provide adequate time to the bidders to consider the changes in their responses and also referring to model RFP 2018, we request you to extend the bid by two weeks.	Please refer Corrigendum 1



**RFP for Engagement of Software/Product Development Agencies  
Annexure E – Request for Clarification Format**

S. No.	RFP Document Reference(s) (section number/ page)	Content of RFP requiring Clarification	Points on which clarification required	GSTN's Reply
<b>9. Company Name: J</b>				
66	Section III Eligibility Criteria (Page 14)	<p>Legal Entity/Registration of Company</p> <p>Interested firms should be A company incorporated in India under the Companies Act, 1956 and subsequent amendments thereto. Or A partnership registered under the India Partnership Act 1932 or Limited Liability Partnership Firm registered under the Limited Liability Partnership Act 2008 with their registered office in India. Registered with the Tax Authorities</p>	It is requested to confirm whether a Proprietorship firm having GST registration (Tax Authority) shall be considered or not ?	Yes Proprietorship firm having GST registration (Tax Authority) shall be considered, please refer Corrigendum 1.

