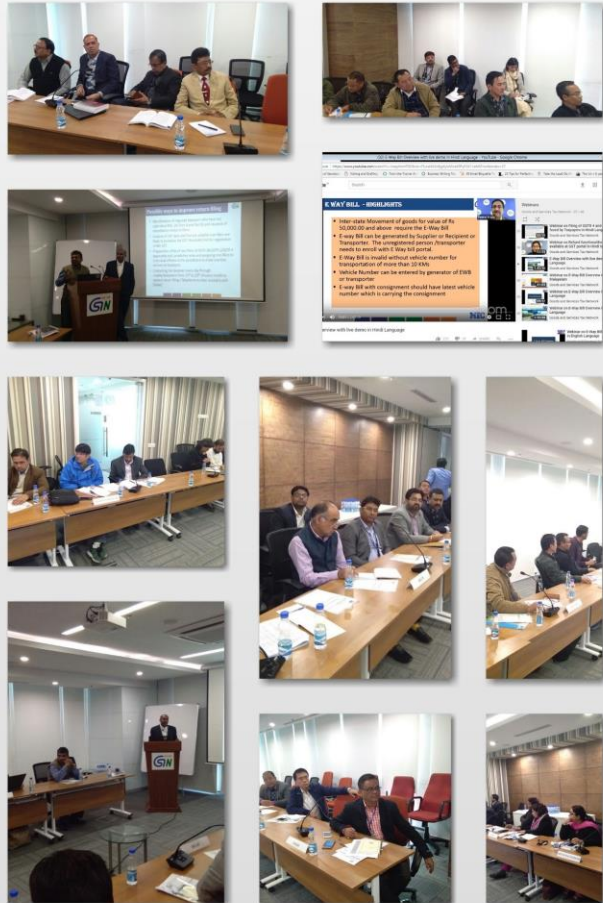




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GSTN Outreach & Capability Building Initiatives

Newsletter



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GST Outreach and Capability Building Initiatives by GSTN

FROM THE DESK OF SVP-OCB

In the past six months, many functionalities were deployed on GST portal by GSTN and were made available to taxpayers. Trainings were imparted to officers using webex facility. Training of master trainers was also done last year. However, it is felt that there is need for more trainings of officers from CBEC/States/UTs in their jurisdiction.

We plan to conduct refresher training for tax officials of States/UTs/CBEC. These trainings will be based on the concept of Train the Trainer.

Posts on social media has been initiated about FAQs related to current topics. Our endeavor is to create mutually beneficial association with all stakeholders.



Rajeev Agarwal

SVP - OCB

Webinars (January 2018)

In the month of January 2018, the focus of webinars was on E-Way Bill. An E-Way bill is required for all interstate movement of goods of value of Rs. 50,000/- and above. For more details, user manual, FAQ etc, on E-way bill, please log on to <http://ewaybill.nic.in>.

Webinars conducted in various languages on Overview of E-Way Bill are listed below:

1. English
2. Hindi
3. Malayalam
4. Marathi

Recording of all webinars is available on the GSTN YouTube channel.

(<https://www.youtube.com/c/goodsandservicestaxnetwork>)

The webinars can also be accessed through the MyGov portal and presentation used in webinars can be accessed through the Knowledge Management System of NeGD. For the Webinar Video recording: Log-in/Register on> <https://lms.negd.in>



NEW FUNCTIONALITIES ON GST PORTAL

Functionalities released at GST Portal during the month of January 2018 are as given below:

Application of registration by OIDAR:

Providers of Online Information and Database Access or Retrieval services (OIDAR) can now apply for registration. Processing of the registration application by the CBEC Officials and API related to it for CBEC, has been released.

Application for cancellation of registration:

Form GST REG 16, application for cancellation of registration by the newly registered taxpayers, has been made available on the GST portal.

Grievance Reporting by Tax payer:

Taxpayer has been provided with a facility on GST Portal, to lodge grievance related to processes (application), ledgers etc. Refer link for the form (<https://services.gst.gov.in/services/grievance>).

SOCIAL MEDIA

Twitter

A series of FAQs have been posted on Twitter for E-Way Bill covering following aspects:

- General information
- Registration
- Enrolment

YouTube

Following videos have been uploaded on GSTN YouTube channel:

- Accepting Rejecting Engagement Requests By GSTP
- Opt For Composition Scheme
- Withdrawal From Composition Scheme
- Tracking Return Status
- Viewing and Downloading e-Filed Return
- Introduction To GSTR 3 and 3B
- Processing Of Amendment Applications_Approve
- Processing Of Amendment Applications_Raise SCN
- Processing Of Amendment Applications_Reject

TRAINING OF STAKEHOLDERS

Trainers from NIC and Services team of GSTN conducted a session at Aerocity office of GSTN on 2nd Jan 2018 for officers from States/UTs. The session was conducted to give an overview about the E-Way Bill before it is open for all States/UTs.

Knowledge sharing workshop was conducted at the GSTN office for improving the returns filing status on 12th Jan 2018. GSTN requested to nominate two senior officers for knowledge sharing session. The States where the returns filing status was good shared the best practices for others to learn. There were 30 participants for this workshop from the following 11 States/UT/CBEC

Meghalaya	Chandigarh
Andhra Pradesh	Delhi
Haryana	Assam
Nagaland	Mizoram
Punjab	Manipur
Andaman and Nicobar Islands	

A template was shared with participating states through which they shared the following data during the session:

- Statistics about filing of GSTR 1 and GSTR 3B in the state
- Steps taken by States to improve filing percentage of GSTR 1 and GSTR 3B returns
(Offline Mode, Online Mode, Analysis of new and migrated taxpayers and return filing trend)
- Removal of non-serious taxpayers (at the time of migration)
- Learnings

Training for helpdesk agents at Noida was also conducted on 4th Jan 2018 on the topics of E-Way Bill. Sh. Shyam Kumar and Sh J Rasal Doss conducted the session and 95 participants were given an overview about E-Way Bill, to enhance their knowledge.

Updates about Help Section

User Manual and FAQs of following topics have been made available in help section on the GST Portal:

- Suo Moto
- GSTR1 Offline Utility
- FORM REG 16
- Refund

TROUBLE-SHOOTING TIPS

Query	Resolution
If a taxpayer cancelled his registration without filing Form GSTR 1 of prior months how will his buyers justify their ITC taken in August. Those are not reflected in Form GSTR 2A on behalf of the said taxpayer who cancelled registration.	Taxpayer has to file return of the previous period. System will not restrict applicant taxpayer. It is between buyer and seller hence system has no role, however, officer can issue notice for non-filing of return before approval of the cancellation application.
On uploading JSON file of GSTR1, system shows message JSON file uploaded successfully, but error report states “GSTIN or Return period in offline JSON does not match with the selected GSTIN or Return Period.”	There may be error in some records which can be downloaded and uploaded again after correction. System applies validation checks for correctness of GSTIN, invoice duplication etc. thereafter.
Taxpayer has not accounted for some ITC paid on expenses while filling Form GSTR 3B for months July-October. Should taxpayer revise Form GSTR 3B or wait when it will be corrected in GSTR 2?	Taxpayer can account for that ITC in the GSTR 3B for subsequent period and all at the time of filing GSTR 2 for that period.



If you wish to give suggestions on the newsletter or contribute, please mail us at training.feedback@gstn.org.in .
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