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GSTN Outreach & Capability Building Initiatives

Newsletter



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GST Outreach and Capability Building Initiatives by GSTN

FROM THE DESK OF SVP-OCB

There has been a paradigm shift in the tax regime and for its wider acceptance, dissemination of information and knowledge to all stakeholders is the first step for its success. Our effort is to provide support and promote self-learning through various artefacts like videos, user manuals, FAQs. Also we are using WebEx and webinar as a means for dissemination of knowledge. All the learning material is readily available in the Help section of GST portal (www.gst.gov.in). Apart from the help section other material like step by step guide, videos, GST master class etc. is also uploaded on social media channels YouTube, Facebook etc. Twitter handle (@AskGSTech) is used to constantly update the stakeholders about new functionalities made available on GST Portal. Constant efforts are made to resolve queries received through social media, and helpdesk.



Rajeev Agarwal

SVP - OCB

HIGHLIGHTS

Functionalities released on GST Portal during the month of October 2017

1. GSTR-2 Offline Version 2.1
2. Form GST CMP-02
3. Form GST CMP-03
4. Form GST ITC-04
5. Form GST REG-29
6. Form GST PMT-07

These functionalities will now enable taxpayers to:

1. Export data of GSTR-2 from Tool to Excel, and compare this data with purchase register to take actions like accept, reject and modify
2. Intimation to pay tax under Section 10 (Composition Levy) under Rule 3(2) of CGST Rules, (Refer Notification No. 45/2017 Central Tax Dated 13/10/2017 issued by CBEC)
3. Intimation of details of stock held on the date preceding the date from which the option for composition levy is exercised
4. Furnish details of Goods/capital goods sent to job worker and received.
5. Apply for cancellation of provisional registration by the migrated taxpayer, who is not liable for registration under GST
6. Intimate discrepancy relating to payment on GST Portal

For details please visit www.gst.gov.in<news and updates section>



WEBINARS

Our partnership with NeGD in conducting the webinars is giving required momentum to create awareness among taxpayers about various functionalities available on GST Portal. As of now we have a total subscription of 19 thousand taxpayers on the GSTN YouTube channel and webinars are viewed by more than 5 Lakh viewers.

The important topics like GST TRAN1, GSTR2 & GSTR3B were shared with the taxpayers through webinars in this month. One session was conducted to share issues that were faced by the taxpayers along with the resolutions.

WEBINARS CONDUCTED IN OCTOBER 2017

Sl. No	Topic of Webinar	Date
1	Resolution of key issues in filing of GSTR 3B,GSTR 1 and TRAN 1	4-Oct-17
2	Overview of GSTR 2 (Marathi)	11-Oct-17
3	GSTR 2 filing online and using offline tool	17-Oct-17
4	Using offline tool for Filing GSTR2 and GSTR3B (Tamil)	24-Oct-17
5	Filing of GSTR 2 through offline utility (in Hindi)	30-Oct-17

All the webinars are available on the GSTN YouTube channel and My Gov Portal.

TRAINING THROUGH WEBEX

Throughout the month, Training for State Tax Officials was done from time to time by conducting training through WebEx. Whenever a new functionality was released sessions were conducted to create awareness about new features and tips to navigate through GST Portal. WebEx sessions were also conducted for Helpdesk Executives to reduce the time lag in disseminating information. New functionalities released during the month like ITC04, PMT 07 etc. were discussed and explained at length to relevant stakeholders.

SOCIAL MEDIA

Digital media has a lot of buzz around GST as it is a new topic for taxpayers and other stakeholders , hence need was felt to provide enough material on social media so that taxpayers have an authentic source of accessing information/latest developments on GST Portal.

a) YouTubeChannel

www.Youtube.com/c/goodsandservicestaxnetwork).

The subscriber base of the official channel has increased manifold in the past one month, currently 19000 subscribers are regularly being engaged through the following artefacts:

- i) **Webinars:** The recordings of 29 webinars is available under the playlist for easy access. Webinars alone have viewership of more than 40,000 views.
- ii) **Videos:** 28 short videos are uploaded to guide taxpayers to follow steps for navigating through the GST Portal. In the playlist videos have been arranged in the order of relevant functionalities like registration, returns, payment.
- iii) **GST ki Masterclass:** Queries and concerns of the taxpayers were addressed and telecast on Doordarshan, as Television has a wider reach among taxpayers. The recording of these episodes are made available so that users of social media can also benefit from it.
- iv) **Interviews:** The leadership team of GSTN addresses the media from time to time about latest developments on GST which are also made available through YouTube channel to create awareness.

- v) **Workshops for Taxpayers:** GSTN also participates in workshops being organized by various trade bodies like FICCI, ASSOCHAM etc. The recordings of some of these workshops are also available so that the Q&A sessions can benefit other taxpayers as well.

b) Facebook:

www.facebook.com/gstsystemsindia)

The most popular social networking site like Facebook is actively being used to announce the latest developments on GST Portal. The dissemination of important dates and introduction of new features on GST portal is also done regularly.

c) Twitter: (@AskGSTech)

Twitter handle is used to announce the latest developments on GST Portal. The effort is also made to guide tax payers by sharing brief step by step creatives about the new functionalities on GST Portal. Dissemination of notifications is faster through the twitter handle.



TRAININGS FOR STAKEHOLDERS

The returns filing process was explained through hands on sessions for most stakeholders. On 16th October 2017, one day session was conducted for CBEC Senior Officials like Chief Commissioners, Member CBEC at North block, New Delhi.

On 25th Oct 2017, half day training on GST Portal for probationers of 67th Batch of Indian Revenue Services (IRS) was conducted by Sh Rajeev Agarwal at NACEN, Mumbai. The enthusiastic batch had a lot of queries as GST is a revolution in the taxation regime. He also conducted a session for the GST Practitioners at NACEN Faridabad on 27th Oct 2017. NACEN is certifying the GST practitioners so that the taxpayers can easily avail their assistance in compliances of GST regime through GST Portal.

Sh. Vashishtha Chaudhary was invited to address an event planned for CAG officers at NACEN Jaipur. Around 100 tax officers and CAG officers were trained on various aspects of IT Infrastructure/Architecture of GST Systems. Information detailing about API interfaces with Model 1/CBEC and other stakeholders was disseminated to all present at the event. Some other important topics that were covered are given below:

- IGST settlement,
- Payment integration,
- Memorandum of errors,
- Matching of invoice/Input Tax Credit,
- Determination of assessing authorities,
- Business intelligence & Data Analytics.



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