

# GSTN Outreach & Capability Building Initiatives

Newsletter



## ***GST Outreach and Capability Building Initiatives by GSTN***



“ GSTN envisages that tax reform will be easy if the stakeholders are taken along every step of the way. Keeping in mind that our stakeholders are diverse, GSTN OCB team was formed to train and spread awareness among key stakeholders like tax officials from States/UTs/CBEC, Trade bodies etc. Information since easily accessible in this era of technology, it becomes important that information is regularly channelized in all forums for the benefit of all stakeholders. Our endeavor is to use our knowledge and experience in creating positive interactions with our stakeholders through various channels like webinars, seminars and focused workshops.

The month of May, 2017 saw such thing happening when tax officials’ trainings were organized in a big way along-with taxpayers’ workshops across the country. We would like to make every effort possible in reaching out to all our stakeholders and contribute in resolution of queries.”

***Rajeev Agarwal***

***Senior Vice President (OCB)***

### LEARNING INITIATIVES

#### STATE TAX OFFICIALS TRAINING

*(Status As On 31<sup>st</sup> May 2017)*

Most of the states planned the training of tax officials in the months of April and May. The concept of train the trainer was the basis of organizing training of tax officials from States/UTs /CBEC. The STCs chalked out a detailed training plan for tax officials of their respective States/UTs on the basis of location and trained master trainers. These Master Trainers conducted multiple sessions of hands



on training to educate the tax officials about various frontend modules like

Registration, Payment and Returns. More than 50,000 officials were trained by end of May, 2017.

Around 86% of tax officials have been trained on the front end processes of GST Portal.

26 States/UTs have confirmed that they have completed the training of tax officials. It has also been observed that most States/UTs/ CBEC are organizing workshop for the tax payer education in a big way.

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## WORKSHOPS FOR TAX PAYERS

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A series of workshops were conducted in various parts of the country in the month of May, 2017.

Sh. Bhagwan Patil (VP – Services) addressed the Tax payers’ workshop arranged by Indian Merchant Chamber, Mumbai, in which more than 200 participants attended the session. Live demonstration of GST portal was given to all tax payers present there. He also addressed a workshop organized by Andaman administration & CBEC for the tax payers on 8 May, 2017.

Sh. Praveen Kumar (AVP- Services) from GSTN addressed more than 250 taxpayers at Bihar Chamber of Commerce on 13 May 2017. It was emphasized that the help section should be utilized to resolve most of the queries taxpayers



would face while using the GST portal.

On 17th May 2017 Sh. Rajeev

Agarwal addressed the members of Executive Committee of FICCI, Delhi. The committee comprised of eminent industrialists, CXOs & head of public sector enterprises, financial institutions and management experts. He also addressed the senior officers from CBEC at NACEN, Delhi and demonstrated the various modules of GST Portal.

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## WEBINAR

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### TDS PROVISIONS UNDER GST LAW

(9<sup>th</sup> May 2017)

With the help of National e-Governance Division (NeGD), under Ministry of Communications & Information Technology a Webinar was conducted by Sh. Rajeev Agarwal on the topic of Tax Deduction at Source (TDS) – Provisions under GST Law on 9th May 2017. It was an overwhelming response from more than 400 participants. The podcast is available on the Learning Management System of NeGD.

The Webinar Video Recording and Presentation is now available on NeGD Learning Management System (LMS) and Knowledge Management System (KMS) as per the details below:-

*For the Webinar Video recording :*

Log-in/Register on> <https://lms.negd.in/>> Click on Collaboration tab (@bottom ribbon on the home page)> Click on Podcast tab> Play the



webinar on TDS in GST : Registration in LMS is free for the government officials with valid

government email ID's.

Go to <https://kms.negd.in/> (no registration required)> Scroll down to ‘Search Knowledge’ screen > Type ‘Webinar’ or ‘Webinar on GST’ in search box> Click link to play the video.



For the Webinar Presentation:

Go to <https://kms.negd.in/> (no registration required) > Scroll down to 'Search Knowledge' screen > Type 'GST' or 'Tax Deduction at Source (TDS) Provisions in GST Regime' in search box > Click on the document for view.

We appreciate and recognise the untiring efforts of all the State Training Coordinators for ensuring that tax officials are well equipped with the desired know how of the GST Portal. We would continuously strive to come up with new initiatives to reach out to all our stakeholders.

